LIST OF FIGURES

Figure 1 – anonymised photo of an interview at the Beef Expo, 2017. Interviewer, Nick Evans.

Figure 2 – Flipchart papers to be covered in post-it notes, filled in either at the start or end of an interview. The idea of framing this around risk is useful as an idea generator.
Figure 3 – photograph of show stand visitor at the Dairy Day, 2017: Interviewer Nick Evans

Figure 4 – Piechart showing the typology of feelings, coded from the interview material and post-it notes.
Proportion of Interview Data Relating to Expression Type

- Blame: 26%
- Loss: 21%
- Ignorance: 17%
- Resignation: 13%
- Fear: 13%
- Confusion: 8%
- No worries: 2%